



KOLOLO
GAME RESERVE 

SERVICES & FACILITIES

- Airport shuttles - Transfers can be arranged by Kololo through our regular transfer company.
- Restaurant
- Swimming Pool
- Drinkable water & Water bottle
- Tea & Coffee making facilities
- Curio Shop
- 3 Extra sleeper couches available upon request
- Play area for children
- Baby cots available (subject to availability)

CHILD POLICY:

Children of all ages are welcome at Kololo Game Reserve

- Children aged 0 - 2: Free of charge (no meals and no game drives included)
- Children aged 3 - 12: Child rates apply (children's meal included, surcharge for adult meal on request)
- Children aged 13+: Full adult sharing rate

Child rates available for children under the age of 12 years sharing a chalet with their parents.

Children on Big 5 Safaris: The timing of the drives and the option to include children under the age of 4 on the drives are at the discretion of the guide.

LOCATION:

Bakkerspas Road, Vaalwater, Limpopo, South Africa

GUIDE & TOUR LEADER RATES:

- If guides want their own room with en-suite, they stay in an economy sleeper. R 2 725.00 per person per night, all meals included. No drinks, activities and non-commissionable. Subject to availability.

KOLOLO GAME RESERVE TERMS & CONDITIONS

RESERVATIONS +27 (0) 14 721 0920 (Office Hours)

Lodge +27 (0) 79 694 0410

info@kololo.co.za  www.kololo.co.za



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PAYMENT POLICY

A confirmed booking comprises of the following terms & conditions:

- 50% deposit within 7 days of travel confirmation to secure the booking
- Full and final payment must be received by Kololo Game Reserve no later than 30 days prior to arrival.
- Reservations made less than 30 days prior to arrival will require full payment within 48 hours.

CANCELLATION POLICY

Cancellation must be made in writing and conditions of cancellation are as follows:

- 30 days and less 100% is forfeited
- No shows: 100% cancellation fees
- No refund will be given for guests who arrive but leave before completion
- 3% of Total Deposit/Payment should a refund be required as admin fee

STANDARD TERMS & CONDITIONS

- Daily conservation fees to be pre-paid with accommodation and are non-commissionable.
- All bank charges are to be covered by the guest, agent, or operator. If a refund is paid by Kololo Game Reserve, then the bank charges for the refund will be deducted from the refund payment.
- Conservation levies, road transfers and any other activities are nett.
- Incorrect quotes or charges to the guest will be covered by the booking agent or operator.
- Provisional bookings will be held for a maximum of 14 days unless an extension has been requested in writing and has been approved.
- Kindly note that bringing your own alcohol onto the reserve is strictly prohibited.
- This document serves as a binding contract. Upon receipt of this document, you are legally bound to the terms & conditions stated here within.

ARRIVAL & DEPARTURES

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We are located on a 29km gravel road called Bakkerspas. Once you go onto the gravel road, please give us a telephone call so that we know you are close. The road is very scenic, but you should add some extra time to your travel schedule because you need to drive slower than on a normal tarred road. Please note: the gravel road directly between Thabazimbi and Kololo Game Reserve going past Marakele is in a very bad condition and should not be used. Rather take the R510 from Thabazimbi towards Lephalale and then turn right on the R517 towards Vaalwater.

Please note: Check-in before 17.00 (weekends before 16:00). If you are delayed, or are arriving late at night, please contact the reception so they know what time they can expect you.

Check-in: from 14:00 until 17:00 hrs on the day of arrival. Late check-in up to 20:00 is possible if discussed in advance with the lodge. (Late check-in surcharge of R575.00)

Check-out: by 10:00 hrs on the day of departure.

Please note in order to join our afternoon game drive you should arrive no later than 13:30 hrs. In case you would like to have lunch with us, we ask of you to arrive no later than 13:00 hrs.

Late Departures: Can be arranged, depending on availability at an additional charge of R 460.00 per person.

Early Arrivals: Can be arranged.

BANKING DETAILS:

- Account Holder: YTJ Beheer T/A Kololo Game Reserve
- Bank Name: FNB
- Branch: Modimolle
- Branch Code: 260247
- Account Number: 62068555443
- SWIFT Code: FIRNZAJJ

VAT No: 4220213765

Company Registration No: 2004/018470/10

TRAVEL INSURANCE

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All travellers are strongly advised to take out fully comprehensive travel insurance with CFAR (Cancel For Any Reason). This insurance must be able to fully cover the cancellation of travel less than 30 days prior to arrival.

- The well-being of our guests, staff and trade partners is of great importance and we take every precaution. Kololo Game Reserve upholds all health protocols recommended by the WHO and South African Government's advisories.
- Please ensure you have appropriate travel and medical insurance.

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